



Dear Patient Family,

What a roller coaster ride we have been on these past several weeks! As we transition out of our “Stay at Home” order into “Safer at Home”, we are beginning to see patients for routine services. We are all excited to see our wonderful patients again!

In light of the contagious nature of this new virus, we have made changes in order to keep our patients and staff safe. In addition to following the safety protocols that we have always prioritized, we are implementing some new guidelines. (Please [see our website](#) for information regarding our standard infection control procedures.) If you are feeling symptoms of any respiratory illness including fever, cough, sore throat, tiredness, body aches & pains, or if you just do not feel comfortable coming into the office, please stay at home and call to reschedule your appointment.

We have setup an [online portal](#) so you can fill out necessary paperwork prior to your appointment. Durango Family Dentistry will be sending login instructions to your email prior to your appointment. Please call our office (970) 382-8111 if you have any questions.

When you come for your appointment, please leave your family and friends at home to limit how many people we have in our office at one time (one parent or guardian may accompany a minor or person needing assistance). Please arrive 10 minutes prior to your appointment time and stay in your car. Then, call the office 970-382-8111 to let us know that you have arrived and we will provide further instructions on when to come into the office in order to maintain social distancing.

Once inside the office, we will check your temperature using a no touch thermometer and check your Oxygen Saturation Level using a simple finger cuff. If you have a temperature of 100.4°F or above, your O2 Sat is below 85% or your questionnaire shows you to be showing signs of COVID-19, we will help you reschedule your appointment. You will then be referred to a local COVID-19 testing facility.

Additionally, we will be wearing extra personal protective equipment. Due to the added gear, the office will be cooler than usual. Please bring your own blanket or jacket if needed.

We are working hard to call and schedule all of our patients for an appointment as quickly as possible, and we appreciate your patience. If you have any questions please call us at (970) 382-8111. On a side note, if you have an appointment coming up and you have not been flossing, you should start now.

**Looking forward to seeing you soon,**  
Ryan Whitman, DDS

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